



Success Through Engagement & Partnership

2024-2025 Annual Report



14,000

hours contributed by STEP
Early Learning parents &
community volunteers



19,379

individuals served across
Lycoming & Clinton
counties in 2024



13,118

hours contributed by
STEP Office of Aging
volunteers



300+

individuals employed by
STEP, serving customers
throughout Lycoming,
Clinton, & Tioga counties



802

parents of children in
STEP Head Start, Early Head
Start, & Pre-K Counts
programs volunteered



466

individuals volunteered
through Centers for Healthy
Aging, Home Delivered Meals,
PA MEDI, Ombudsman, or
Tax-Aide

Early Learning

80-95%

of children across programs
demonstrated skills for school
readiness

638

enrolled in Early Head Start, Head
Start, Pre-K Counts, and MIECHV

100%

of Head Start children were linked
with a source for ongoing
accessible medical and dental care

1,989

enrolled in child care facilities with
level 3 or 4 Keystone STARS rating

\$5.6M

issued in child care subsidy to
local providers

Housing Options

22

families removed accessibility barriers,
code deficiencies, and/or safety issues

2,504

customers enrolled in utility assistance
programs to reduce their monthly costs

Community Collaboration

9,580

referrals were
made to STEP
programs

489

goals attained by
customers through
case management

16

AmeriCorps members
increased capacity at
host organizations

Workforce Development

19

youth received their GED and/or
obtained employment

83

individuals obtained or kept employment
by accessing reliable transportation

Independent Living

117

protective service
investigations
undertaken

2,785

customers received
rides from STEP
Transportation

1,446

individuals
maintained
independent living
situations



Financial Position

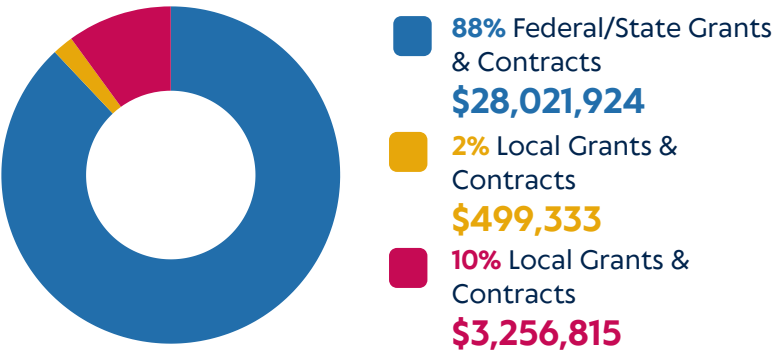


Statement of Financial Position

| | |
|------------------------|--------------|
| Total Assets..... | \$18,887,059 |
| Total Liabilities..... | \$7,733,119 |
| Net Assets..... | \$11,153,940 |

Statement of Activity

| | |
|---|--------------|
| Total Grant Revenue & Other Support..... | \$31,778,072 |
| Total Program Expenses..... | \$31,510,866 |
| Excess (Deficit) Revenue Over Expenses..... | \$267,206 |



*Unaudited Income and Expenditures for Fiscal Year 24-25

Program Expenditures

- Early Learning 54%.....\$17,060,697**
 - Head Start \$4,436,623
 - Head Start Supplemental Program \$1,154,100
 - Pre-K Counts \$1,065,750
 - Early Head Start \$2,365,770
 - Maternal, Infant, & Early Childhood Visiting \$175,000
 - Early Learning Resource Center \$7,325,065
 - Early Learning Resource Center ARPA \$170,265
 - Child Care Food Program \$368,124
- Housing Options 7%.....\$2,094,481**
 - Weatherization & Housing Services \$1,943,697
 - Outreach Services \$150,784
- Workforce Development 1%.....\$295,718**
 - Work Ready \$218,505
 - Employment Transportation Assistance \$77,213
- Community Collaboration 6%.\$1,871,651**
 - AmeriCorps \$492,223
 - Supportive Housing Program \$775,383
 - Service Navigation \$236,579
 - Administration & Planning \$367,466
- Independent Living 32%.....\$10,188,319**
 - Office of Aging \$4,935,397
 - Shared-Ride Transportation Services \$3,387,307
 - Medical Assistance Transportation \$1,865,315

Early Learning Pathway | STEP Head Start Vision Screenings & Mobile Dentist Program

STEP Head Start conducts vision screenings and hosts mobile dentist visits in partnership with River Valley Health & Dental for all children in the program. During the 2024-2025 program year, 166 children were referred to a vision specialist for follow up. 72 of those children received glasses or patch therapy. 54 children are being monitored for future vision problems, and 20 children are awaiting appointments.

STEP Head Start’s Mobile Dentist program saw 169 children for exams, cleaning, fluoride, and x-rays in the fall of 2024. Of those 169 children, 59 needed treatment for 181 cavities. In the spring of 2025 167 children were seen, with 59 of those children receiving treatment for 227 cavities.

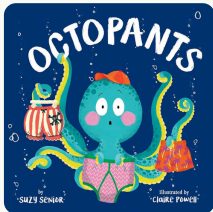


Early Learning Pathway | STEP Head Start Federal Review

This year STEP Head Start competed the Focus Area 2 Federal Monitoring Review with the Office of Head Start. The review was an opportunity to showcase our program and the high-quality services we provide to children and families that meet Head Start requirements. Throughout the months of October and November, 15 of our center-based classrooms were recorded for the team at the Office of Head Start to score the teacher-child interactions based on emotional support, classroom organization, and instructional support.

Early Learning Pathway | Early Learning Resource Center Region 7 - Talking is Teaching

United Way of North Central PA, in partnership with STEP's Early Learning Resource Center Region 7 (ELRC7) and other dedicated community organizations, launched Talking is Teaching: Talk, Read, Sing across North Central Pennsylvania. This initiative empowers parents and caregivers to build early literacy and language skills in young children through everyday moments, enhanced by a book distribution inspired by PA One Book. Through the program, each child attending a licensed child care provider in the ELRC7 territory received a copy of the PA One Book Supplemental selection, Octopants by Suzy Senior.



Housing Options Pathway | STEP Housing Options Partners to Build Local Workforce

STEP partnered with Keystone Central School District (KCSD) and Pennsylvania College of Technology's Building Green Futures program for two initiatives to grow the local housing trade workforce.

The co-op with the school district placed high school seniors enrolled in KCSD's Career & Technology Center (CTC) with STEP's Housing & Building Initiatives program through hands-on work experience at STEP facilities and customer residences.

For a second year, Building Green Futures, funded by the Whole-Home Repair Program in partnership with STEP and SEDA-COG, provided exclusive training and unique access to both classroom credentials and hands-on work experience in the home energy and construction industries.

The paid three-week career exploration program was held at Pennsylvania College of Technology's Clean Energy Center on Reach Road, Williamsport. Participants were matched to local PA Weatherization Assistance Program employers STEP, Inc. and SEDA-COG to complete their mentored field assignment.

This year's program saw nine graduates successfully complete the program. Each participant received valuable industry credentials, including an OSHA 10 Construction Card, a BPI Building Science Principles Certificate of Knowledge, and a Pennsylvania College of Technology Training Certificate of Completion.



Workforce Development Pathway | Youth Enrichment for Success

A participant came to the YES program with the goals to create a resume, gain employment, obtain a photo ID, and graduate from Insight PA Cyber Charter School (ISPA). Throughout her time in the YES program the participant faced personal challenges that led to a lack of attendance, the Family Navigator collaborated with the ISPA teacher to come up with solutions to make it easier for her to attend classes. The YES participant has since created a resume, obtained her photo ID, received a high school diploma, and found full-time employment working with students with special needs.

Workforce Development Pathway | Work Ready Success Story

One of the standout successes this year was a participant who came to the Work Ready program with a goal to complete her HISET (High School Equivalency Test) and start nursing school. She not only met her goal, but she exceeded her expectation and completed her HISET all on her own before she was scheduled to start GED classes. She obtained her Diploma, applied to the Pennsylvania College of Technology, and was accepted into their nursing program with classes scheduled to start in January 2026.

Community Collaboration Pathway | 2024 Community Assessments for Lycoming & Clinton Counties

The Community Assessment combines objective and subjective data sets for Lycoming and Clinton counties, including demographic data, focus group data, and surveys from the community, STEP customers, and partnering agencies. Overall, six key need categories were identified: Children and Youth, Education and Employment, Families in Crisis, Housing and Homelessness, Health and Nutrition, and Seniors and Persons with Disabilities. Lack of affordable housing, lack of affordable child care options, and need for additional mental health supports were recurrent themes across key need categories. Visit www.stepcorp.org/CommunityAssessment to view the full reports.

Community Collaboration Pathway | Service Navigation's Housing Support Programming

This year STEP Service Navigation, utilized two new housing support programs, Code Blue and the Master Leasing Program. Code Blue is designed to provide a warm place to sleep and a meal for those in need. Service Navigation provided a Family Navigator on-site at the Code Blue shelter Mondays and Wednesdays from January through March to assist individuals and families in need by connecting them to STEP services and other community resources.

The Master Leasing Program is a housing initiative to assist residents considered hard to house, such as those re-entering society from prisons and other institutions, mental illness, and those experiencing homelessness or living in a shelter. The goal of this program is to help these residents gain housing stability, while addressing other barriers to self-sufficiency.

Dream Week 2025 hosted a series of events in honor of Dr. Martin Luther King Jr.'s legacy. This year STEP AmeriCorps partnered with organizations to host community volunteer opportunities. 133 volunteers assisted with packing and distributing food, collecting clothing, and preparing meals. 18 individuals went on a bus trip to the African American Museum of History & Culture, and 25 attended a Financial Literacy Lunch & Learn, sponsored by Penn College.



In Pennsylvania, 26 of 28 AmeriCorps programs were terminated, interrupting vital services in schools, public agencies, and nonprofits and affecting thousands of members. STEP AmeriCorps is one of those impacted and is currently paused after celebrating over 20 years of service to the community!

Independent Living Pathway | STEP Office of Aging Adult Protective Services Success Story

A report of need was received stating that an individual was going to have no place to live due to their residence being deemed unfit for human habitation by a Codes Enforcement Officer. The individual was informed that they would no longer be allowed to remain in the residence past June 2nd, and that all necessary repairs would need to be completed by June 30th. Additionally, it was stated that all required repairs must be made with appropriate permits. The STEP Office of Aging Protective Services investigator was informed by the consumer that, if the repairs were not made, the home would be condemned.

Due to some complications with the consumer's Medicare insurance, the Protective Services investigator worked with STEP's PA Medi Coordinator to discuss options for the individual. The investigator also worked directly with the Protective Services Supervisor throughout the investigation, and it was agreed that follow-up would be conducted to ensure the individual secured safe housing.

Another obstacle was the presence of a cat in the home that also needed a safe place to go. The investigator collaborated with the SPCA to ensure that the cat was safe and that a new home would be found for it due to the consumers' inability to care for it.

The Protective Services worker made multiple visits to assist the consumer with completing a medical assistance application and to discuss alternative housing options. During a follow-up visit to collect the completed application, the investigator recognized that the consumer was experiencing a medical emergency and required immediate care. The investigator arranged for an ambulance, and the consumer was transported to the hospital and admitted. Following the hospital stay, the consumer was transferred to a nursing facility, where all of their medical needs are now being met.

Independent Living Pathway | STEP Transportation partners with PennDOT for Find My Ride

STEP Transportation has partnered with PennDOT to allow shared ride passengers to schedule and manage their trips online from a smartphone, tablet, or computer with Find My Ride. Passengers or caregivers can log in at pa.gov/FMRschedule by using their Shared Ride ID, county, and birthdate. This online service is made possible through the Find My Ride Schedule initiative, funded by PennDOT's Bureau of Public Transportation.



Independent Living Pathway | STEP Transportation expands Clinton County Designated Stop Program

STEP Transportation's Designated Stop Program enhances the existing shared ride program and allows anyone to ride for a low fare of \$2. The program recently expanded its three routes in Clinton County with extended times and additional stops added, including stops at First Quality, providing the local workforce with reliable transportation to the county's largest employer. More information about the program, routes, and riding can be found at www.stepcorp.org/DSP.

